

Request for Proposal

Eligible Entity:	El Pueblo Kids One El Pueblo Ranch Way Pueblo, CO 81006
General Description:	Basic Maintenance for Phone System
RFP Number:	EPK20100715114231 – Amendment 1
470 Number:	527250000881828
New RFP Due Date:	March 18, 2011 at 2:00P.M. (PST)
Original RFP Due Date:	February 17, 2011 at 2:00P.M. (PST)
Billed Entity Number:	16021567
Email Address:	EPK@adsadsi.com

El Pueblo Kids ("EPK") seeks proposals in accordance with the terms and conditions posted within. The awarded contract may cover both E-Rate eligible and non-eligible items. If eligible and non-eligible items or services are bid, bidders must break out the non-eligible items and list them as such. Contract award(s) shall be made in accordance with FCC Universal Service Administration Company E-Rate Program Rules.

Responses may be submitted via E-Mail to EPK@adsadsi.com

Please remember:

In the FCC's *Sixth Report and Order* ([FCC 10-175](#)), the FCC included the following information on unbundled warranties and Basic Maintenance of Internal Connections (BMIC):

- We find that an unbundled warranty is an ineligible BMIC service because it is purchased as a type of retainer and not as an actual maintenance service. That is, BMIC contracts that require an upfront payment and that payment is required regardless of whether any service is actually performed are not eligible.
- ...if applicants are able to estimate a certain number of hours per year for maintenance, based on the current life of their equipment and a history of needed repairs and upkeep, they may seek E-rate funds for upfront costs on service contracts designed to cover this estimate of repairs and upkeep. Reimbursements will be paid on the actual work performed and hours used only. For example, if a school determines it will need 30 service hours in a given year to maintain its internal connections but uses only 20 hours, the school will be reimbursed only for 20 hours even if they were approved for E-rate funds on 30 hours.

The *Sixth Report and Order* deems unbundled warranties ineligible for support beginning with FY2011. Applicants cannot simply cost-allocate out the ineligible portion because the Commission's rules do not allow applicants to receive support for services in a basic maintenance contract that contains both eligible and ineligible services. See paragraph 24 of the *Third Report and Order*, CC Docket No. 02-6, [FCC 03-323](#) (2003).

Software downloads, bug fixes, and access to a technical assistance center may be eligible.

For additional information on the changes to the eligibility of basic maintenance contracts and other changes to the E-rate program for FY2011, you can refer to the following documents:

- *Sixth Report and Order* ([FCC 10-175](#))
- Order [DA 10-2355](#), clarifying the eligibility of basic maintenance and the new E-rate gift rules adopted in the Sixth Report and Order
- Public Notice [DA 10-2356](#), providing further guidance to E-rate participants, listing effective dates of the proposals adopted in the Sixth Report and Order, and answering Frequently Asked Questions (FAQs).
- *Third Report and Order* ([FCC 03-323](#))

Please make sure any required Contracts or Statements of Work are authorized and included in your response.

Updated Required Services:

1. Service Provider Authorized Basic Maintenance for all listed eligible Equipment.
2. Proposal may include a block of hours for Basic Maintenance – minimum of 10 hours per month requested.
3. Proposed agreements or contracts offered **must** specifically identify the eligible components covered, including location deployed, product name, and make/model number.
4. Provide options for 1 and 3 year contract

Block of hours (labor) contracts shall only be paid as invoiced. Invoices must indicate work performed and reference trouble tickets. The service provider shall keep a maintenance log.